Security and Notifications

Authentification

User ID is an email address.

Two-factor authentication

To increase the security level of your account, you can enable two-factor authentication (hereinafter referred to as 2FA) in the security settings.

What is 2FA?

When you enter your email and password in the login form, you will receive a one-time password via SMS or Telegram, which you must enter to complete the authorization process. To do this, you must first confirm your mobile phone number or Telegram.

SMS

To do this, in the "Settings" section, the "Main" tab, confirm the phone number by pressing the confirm button, then click "send code", having received the code via SMS, enter it in the corresponding field. Now your number is confirmed, and you can enable 2FA in the "Settings" section, the "Security" tab.

Telegram

To activate Telegram, click the XSevrerCloudBot button, confirm your Telegram account, and now you can use Telegram for DFA.

"Smart" login.

This system works when the 2FA is on, the principle of operation is that the system will track your recent successful logins and will not ask for a confirmation code if your IP address and browser match these logins. You can enable or disable this feature, by default it is disabled.

Bind session to IP address.

This login method is that if your IP address changes during the session, you will be automatically logged out. It is recommended to use if you are always logging in with a constant static IP address.

Security question

This question will be asked if you have forgotten your password and want to reset it.

This is one of the security measures if other methods of resetting your password to you for any reasons did not fit. Classic performance as in many other services. You select and write in any question, and also the answer to it. Examples of questions:

- Mother's maiden Name,

- Street name where you grew up,

- Name of the first school,

- Your first pet's name.

Actions confirmation

Confirmation of potentially dangerous activities.

This option protects your servers from accidental clicking on buttons such as Power off, Restart, and Disconnect Network. This is implemented using a pop-up window where you want to confirm the above actions by clicking on the "OK" or "Cancel" button

Installing the OS

Also, to perform actions such as reinstalling the operating system on the server or canceling the server, additional confirmation is provided using a secret code that will be sent by e-mail, SMS or Telegram of your choice.

Settings

You can select the channel to receive the code in the settings, "Security" tab - "Actions confirmation ". After receiving the code, enter it in the required field and click "Confirm".

Active sessions

LIST OF ACTIVE SESSIONS is a tool for monitoring and disconnecting active sessions. A session means entering your personal account at a certain time, from certain IP addresses, and from a specific browser. Here you can close any session, and further login without re-entering the login / password for this session will be impossible. It is used as an additional security measure.

LIST OF ACTIVE SESSIONS

Here you can reveiew all your active session and close them.   Close all sessions

Logged on	Last seen	IP-address	Browser	Remember me	
Mon, 19 Apr 2021 at 4:04 PM	4 years ago	31.148.51.238	Chrome 90.0.4430.66 (Android)	No	✕
Mon, 19 Apr 2021 at 4:04 PM	4 years ago	31.148.51.238	Chrome 89.0.4389.128 (Windows)	No	✕
Fri, 16 Apr 2021 at 4:55 PM	4 years ago	195.114.146.240	Chrome 89.0.4389.128 (Windows)	No	✕
Wed, 14 Apr 2021 at 10:51 PM	4 years ago	195.114.146.240	Chrome 89.0.4389.114 (Windows)	No	✕
Thu, 15 Apr 2021 at 12:08 PM	4 years ago	195.114.146.240	Chrome 89.0.4389.105 (Android)	No	✕
Mon, 12 Apr 2021 at 11:19 AM	4 years ago	31.148.51.238	Chrome 89.0.4389.114 (Windows)	No	✕
Fri, 09 Apr 2021 at 11:29 AM	4 years ago	31.148.51.238	Chrome 89.0.4389.114 (Windows)	No	✕
Tue, 06 Apr 2021 at 10:32 AM	4 years ago	31.148.51.238	Chrome 89.0.4389.114 (Windows)	No	✕
Fri, 02 Apr 2021 at 4:37 PM	4 years ago	31.148.51.238	Chrome 89.0.4389.114 (Windows)	No	✕
Wed, 31 Mar 2021 at 4:31 PM	4 years ago	31.148.51.238	Chrome 89.0.4389.90 (Windows)	No	✕

Showing 1 to 10 of 46 entries   « 1 2 3 4 5 »

SAVE

Notifications settings

In these settings, you can specify which communication channel for which events is best to receive notifications.

Here is a set with checkboxes , where you can choose the desired notification method to choose from: by email, by SMS, using the Telegram bot, or Push - browser notifications (you can choose one or several methods at the same time). To activate Telegram, you need to start a conversation with XServerCloudBot and log in there as a user, for this there is a direct Telegram link for activation.

If you have enabled browser notifications, then follow this instructions to enable the display of notifications by our site.

If you keep the situation with your servers under control or for some other reason do not want to receive notifications at all - there is a "silent mode" for this - the "Disable all notifications" checkbox. You will still receive abuse notifications to your primary email address.

In the "Financial settings" subsection, you can configure the notification period for the upcoming server expiration. Here you can choose how many days you need to send a reminder, there is a period from 1 to 14 days before the server expires. You will receive one reminder at the specified time, and then a warning on the day the server expires. If the server remains unpaid, you will receive alerts every day until the server is canceled.

Enabling PUSH Notifications for Various Browsers

To enable browser push notifications:

Google Chrome:

In the browser address bar, click on the lock icon 🔒 , and in this menu the "Notifications" section - select "Allow"

Mozilla Firefox:

1. Click the icon ⓘ to call up the Control Center.
2. Click the arrow in the tooltip.
3. Click Details to open the Page Information window.
4. Click on the "Permissions" tab.
5. Under "Send notifications", select the "Allow" notification option. If options are grayed out, uncheck the box next to use default.

Safari:

1. Open the Safari application.
2. Select the menu bar "Safari" -> "Settings".
3. Go to the "Websites" section, and then to the "Notifications".
4. In the list of sites, find "Xserver Cloud" and select "Allow"