

Finance

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Bonuses, discounts and affiliate program

When paying for our services for a long period or "wholesale", we offer the following instant discounts:

Long-term subscription

The discount is provided depending on the period for which the server will be paid in one payment. Paying the server in one payment using any payment system including internal balance, you get:

- 3% discount when paying for 2 months
- 5% discount when paying for 3-5 months,
- 10% when paying for 6-11 months
- 15% when paying for 12 months.

This discount applies to any of our virtual and dedicated servers.

Wholesale orders

The discount is provided depending on the number of servers used in your account.

- If you have 5 to 9 active servers, you get a 5% discount on each next server
- from 10 to 14 servers - 10% discount
- from 15 or more servers - 15% discount.

This discount applies only to computing resources, that is, processor, RAM and disks. Discounts for additional services - IP-addresses, gigabit port, licenses are not provided.

Bonuses

You can also earn an additional discount using bonuses, they can be obtained in two ways:

Loyalty program for regular customers.

Bonuses are awarded for your loyalty to our company, if you use our services:

- for 1 year, you get 1% bonus on any payment on our service,
- 2 years - 2%,
- 3 years - 3%,
- 4 years - 4%
- 5 and more years -5% bonus.

Referral program

The affiliate (referral) program consists in attracting customers (referrals) to use our service using a unique referral link (the attracted client must register in his personal account by clicking on your referral link).

This link can be copied in your account on the way - "Settings" - "Finance". For each referral payment of your services, you get:

- 10% bonus when paying for dedicated servers and
- 15% when paying for virtual servers.

How to use bonuses

There are the following rules for calculating and using bonuses:

- bonuses are credited to the bonus balance;
- when paying for services, bonuses are first spent, and then funds from the internal balance;
- bonuses can pay for all our services;
- the validity of bonuses is unlimited;
- bonuses cannot be withdrawn to a bank account in cash.

Balance

The internal balance is very convenient to use for the automatic extension of your services. There are such options for customizing this function:

- Auto-renewal can be globally turned on or off in your account in the "Settings" - "Finance" section (off by default);
- Auto-renewal can be selected in multiples of 1 day or 1 month;
- if you have several servers, you can choose for which of them auto-renewal will be enabled; As indicated below

The screenshot shows the XServer Cloud dashboard. At the top, there is a navigation bar with tabs for SERVERS, SUPPORT, PAYMENTS, and SETTINGS. The SETTINGS tab is active, and the FINANCE sub-tab is selected. Below the navigation bar, there is a section for the AFFILIATE PROGRAM, followed by a section for AUTORENEW. In the AUTORENEW section, the 'Enable autorenew feature' checkbox is checked. The 'Renewal term' is set to '1 month'. Under 'Autorenew for new servers', the 'Enabled' checkbox is checked. There are two lists of servers: 'Automatic renewal enabled for' and 'Automatic renewal disabled for'. The server 'VS-393 176.103.62.72' is in the 'enabled' list, and 'VS-455 193.203.48.231' is in the 'disabled' list. A red arrow points to the 'VS-393 176.103.62.72' server in the 'enabled' list.

SERVERS SUPPORT PAYMENTS SETTINGS Test Tect Logout

MAIN SECURITY NOTIFICATIONS FINANCE

AFFILIATE PROGRAM

You can earn money from referred customers: 15% of each payment for virtual servers and 10% for physical.
Use following link to invite customers.
<https://my.xserver.cloud/r/140>

AUTORENEW

Enable autorenew feature
If this option enabled your servers will be automatically renewed for specified period if there are sufficient costs on the balance (including bonuses). Servers will be renewed at the day of its expiration.

Renewal term

1 month
 1 day

Autorenew for new servers
What value of automatic renewal should be applied for newly ordered servers
 Enabled

Pick servers to allow to be automatically renewed
Pick servers to enable automatic renewal and uncheck to disable it or drag servers between corresponding lists.
You can drag the server to set autorenew priority order: if more then one servers expires the same day then servers at the top of the list will be renewed first .

Automatic renewal **enabled** for: VS-393 176.103.62.72
Automatic renewal **disabled** for: VS-455 193.203.48.231

- You can set auto-renewal priority by dragging servers in the list. First of all, the server that is higher in the list will be renewed.

- Server validity period will be extended on the day it ends and if funds are available on the bonus or internal balance.
- The internal balance can be replenished with any sum and any of the payment systems available in personal cabinet, the minimum payment amount is \$ 1.

Payment Methods

In our service, we tried to implement the most diverse payment methods. Now our services can be paid in the following ways:

- PayPal;
- Visa/Mastercard, as well as ApplePay and GooglePay;
- Whitepay is a payment aggregator that allows you to pay in many ways. They support more than 200 digital assets, including BTC, ETH, USDT;
- EU bank transfer SEPA;
- Bank transfer.

Cost of VPS resources

The tariff structure of a virtual server depends on the amount of resources used - the number of processor cores, the amount of RAM, and the amount of SSD and HDD disk. For transparency in understanding pricing, the cost of each of these components is listed below.

- 1 processor core - \$ 2.75 / month
- 1 Gb of RAM - \$ 1 / month.
- 10 Gb SSD drive - \$ 1 / month.
- 100Gb HDD drive - \$ 2.5 / month.

Based on the selected configuration and the above prices, you get the total cost of renting a virtual server per month.

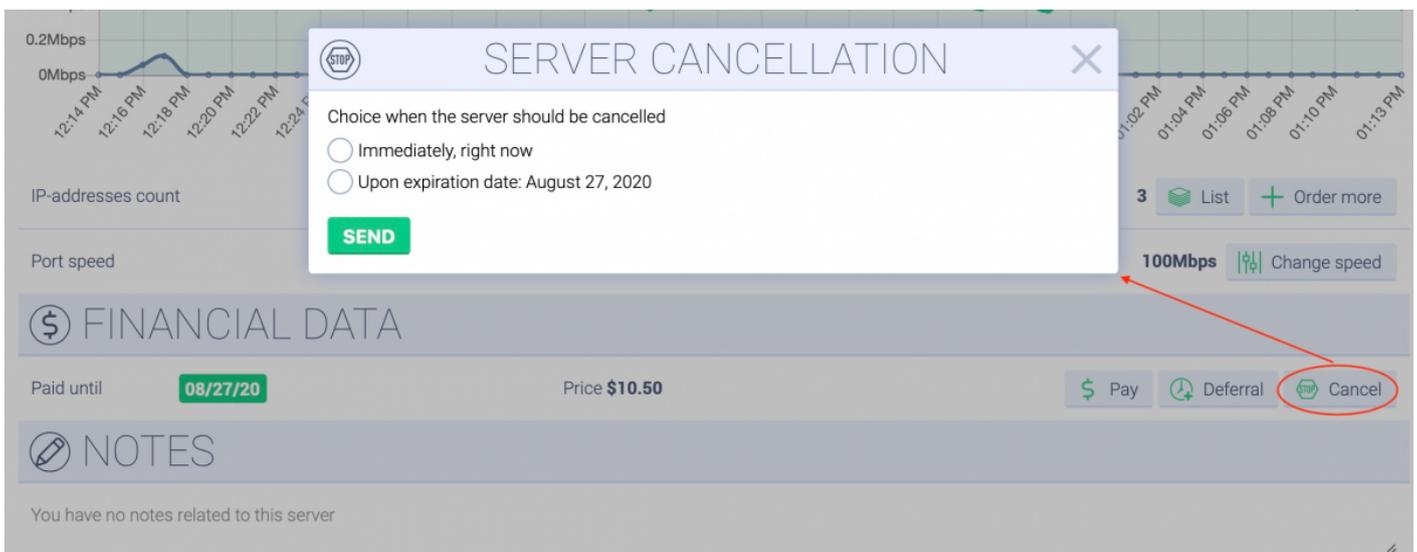
Server cancellation

If you no longer need the server, you can cancel it so that you no longer need to pay.

Server cancellation rules:

- The server can be canceled at any time starting from the 31st day of use.
- If canceled, the prepayment for the unused period will be credited to your internal balance.
- If the the server is expired, and you have defer a payment, the amount of debt will be debited from your internal balance.*
- It is also possible to schedule an automatic cancellation when the server expires.

* Only if the server has been running for more than two days after the expiration date. For the first 2 days of overdue, no funds are charged.



The screenshot displays a server management dashboard. At the top, there is a speed graph showing 0.2Mbps and 0Mbps over time. Below the graph, there are sections for 'IP-addresses count', 'Port speed', and 'FINANCIAL DATA'. The 'FINANCIAL DATA' section shows 'Paid until 08/27/20' and 'Price \$10.50'. At the bottom of this section, there are three buttons: 'Pay', 'Deferral', and 'Cancel'. The 'Cancel' button is circled in red. A dialog box titled 'SERVER CANCELLATION' is open in the center, with a 'SEND' button at the bottom. The dialog box contains the text 'Choice when the server should be cancelled' and two radio button options: 'Immediately, right now' and 'Upon expiration date: August 27, 2020'. A red arrow points from the 'Cancel' button to the dialog box.

To cancel the server you need to click the "Cancel" button in the "Financial data" block on the server management page, a corresponding window will open.

If a month has not passed since the day of the order, you will have only one option - "Upon expiration date". Otherwise, you can also cancel the server immediately.

This action must be confirmed by E-mail/SMS/Telegram (depending on what is specified in the settings).

If you previously chose to cancel upon expiration date, and then change your mind about canceling the server, reopen this window, check "Remove scheduled cancellation" option and submit the form.